

NR: _____

(number is assigned by the service, it is also the date of receipt of the order)

Section A - from customer

First name and last name: _____

Address: _____

Contact Number _____

E-mail: _____

Full name of product: _____

Serial number: _____

An accurate description _____

of the fault/problem: _____

warranty repair - free

repair service - paid

(the cost of servicing depends on the type of fault)

Section B - fills technician

not applicable

the complaint considered

the complaint unfounded

Comment / remark: _____

repair of goods

replace with a new one

reimbursement of costs
of the goods

service completed:

signature of the technician:

The advertiser is obliged to cover the costs of transport in one direction. In the case of unjustified complaints, the customer covers the costs of transport in both directions, and may be additionally charged for these tests. If the goods are delivered in a condition that needs to clean it before you service the customer will be charged additional costs for the service. The guarantor undertakes to meet the quality assurance within 28 days, counted from the date of your receipt of the complaint.